## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors:

Shannon Jones; Richard Gorman; Jesse Ambrose; Joseph Harb;

Chris Haven

Assignee:

Siebel Systems, Inc.

Title:

METHOD FOR ACCESSING DATA VIA VOICE

Application No.:

10/039,118

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Huyen X. Vo

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Austin, Texas March 17, 2008

Mail Stop RCE Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT AND REMARKS ACCOMPANYING RCE

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are submitted in response to the Final Office Action dated November 16, 2007, having a three-month shortened statutory period for reply. This paper is timely filed with a petition for a one-month extension of time, extending the due date for reply to March 17, 2008, since March 16, 2008 was a Sunday. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the Claims are reflected in the listing of claims that begins on page 2.

Remarks begin on page 14.